

This warranty applies to all Transolid products purchased on or after January 1, 2011, and replaces all prior versions of the Transolid warranty. Where a prior version or applicable law provides greater rights, those rights are unaffected.

WARRANTY PERIODS

DURATION	PRODUCTS
Lifetime Limited Residential 5-Year Limited Commercial	Grab Bars · Shower Seats · Stainless Steel Bath Accessories · Tub Fillers
Lifetime Limited Residential 1-Year Limited Commercial	Kitchen Faucets · Outdoor Kitchen · Shower Doors · Stainless Steel, Fireclay, and silQ® Granite Kitchen Sinks
10-Year Limited Residential 3-Year Limited Commercial	Acrylic Bathtubs · Aluminum Shower/Tub Walls · Cultured Marble Shower Bases · SMC Bath Accessories · SMC Shower Bases · SMC Shower/Tub Walls · SMC Trimmable Threshold · Solid Surface Bath Accessories · Solid Surface Bathtubs · Solid Surface Kitchen Sinks · Solid Surface Shower Bases · Solid Surface Shower/Tub Walls · Stainless Steel Storage Pods · Vanities and Vanity Tops
5-Year Limited Residential 3-Year Limited Commercial	Pre-Tiled Shower Bases
5-Year Limited Residential 1-Year Limited Commercial	Bidet Toilets · Décor Vanity Tops · Vitreous China Toilets and Lavatories
1-Year Limited Residential	Kitchen Sink Accessories · Laundry Cabinets · Mirrors · Replacement FL/FLU Drain Covers · Shower and Tub Drains

1. WHAT THIS WARRANTY COVERS

Transolid® warrants to the original consumer purchaser that each Transolid product will be free from defects in material and workmanship, and will function for the purpose for which it was designed, for the applicable warranty period shown above, measured from the date of purchase. This warranty is valid only if the product has been installed in accordance with the installation instructions provided by Transolid, used as recommended, and maintained as described in the Transolid care and maintenance guide, available at www.transolid.com. Granite and marble are natural stone products; Transolid does not warrant against variations in color, markings, or veining, which are natural characteristics of stone.

2. WHAT TRANSOLID WILL DO

If a product fails due to a manufacturing defect during the applicable warranty period, Transolid will, at its sole option: (a) repair the product; (b) provide replacement parts or components at no charge; or (c) replace the product with the same model or a comparable model of equal value. If a product or part has been discontinued, Transolid will provide a replacement of the same or a comparable model of equal value. Repairs, replacement parts, and replacement products assume the remaining warranty period of the original product and do not extend it.

3. SHIPPING ON WARRANTY REMEDIES

Shipping or delivery charges for replacement parts and replacement products may apply at Transolid's discretion, except where applicable law requires Transolid to bear these costs. Expedited shipping is available at the customer's expense. If Transolid requests return of a product or part, Transolid will arrange and pay for that return shipping. Shipping to Alaska, Hawaii, and addresses outside the contiguous United States may involve additional charges, which will be quoted at the time of the claim.

4. HOW TO MAKE A CLAIM

Notify Transolid in writing with: your name, address, and daytime contact information; the product model number or description; a description of the defect or failure; and proof of purchase showing the date of purchase. Transolid may request photographs or video of the product and its installation to verify the claim, and may inspect the product on site. Submit claims to Transolid, P.O. Box 30, Warren, OH 44482-0030; by email to warranty@transolid.com; or through the warranty claim form at transolid.com/transolid-warranty-claim. Clear photographs of the issue speed up claim resolution.

5. WHAT THIS WARRANTY DOES NOT COVER

- (a) Damage caused by misuse, abuse, accident, neglect, improper maintenance, normal wear and tear, or acts of nature.
- (b) Scratches, chips, or other cosmetic damage occurring after delivery and installation. Damage discovered at delivery should be reported to Transolid or your retailer within 30 days of delivery.
- (c) Damage caused by adhesives, caulks, or accessories not supplied or specified by Transolid, or by joints or seams not prepared and maintained in accordance with the installation instructions and the care and maintenance guide.
- (d) Exposure to temperatures or conditions exceeding the limits stated in the care and maintenance guide.
- (e) Products moved from their original place of installation.
- (f) Labor charges, including charges for removal, installation, or reinstallation, and the cost of surrounding materials such as tile or drywall.
- (g) Wear items, such as seals, gaskets, rollers, and drain covers, which are consumable components available for purchase from Transolid.
- (h) Products purchased from anyone other than Transolid or an authorized Transolid retailer, and products sold as-is or as seconds. Authorized retailers currently include: Amazon, bath1.com, Bed Bath & Beyond, Ferguson Home, Home Depot, Lowe's, Overstock, Walmart, and Wayfair.

6. WHO IS COVERED

This warranty extends to the original consumer purchaser and is not transferable. When a product is installed in a leased or rented residential unit, including single-family homes, duplexes, townhomes, condominiums, and apartments, this warranty extends to the original purchaser who owns the property, not to the resident, and the residential warranty periods shown in the table above apply.

7. COMMERCIAL USE

"Commercial use" means installation in a non-residential setting or use for business purposes, including hospitality settings (such as hotels, motels, and extended-stay properties) and short- or long-term healthcare facilities. Products in commercial use are warranted for the commercial warranty periods shown in the table above.

8. IMPLIED WARRANTIES; LIMITATION OF DAMAGES

ANY IMPLIED WARRANTIES ARISING BY OPERATION OF LAW, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED IN DURATION TO THE DURATION OF THIS WRITTEN WARRANTY. SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU. TRANSOLID SHALL NOT BE LIABLE FOR INCIDENTAL, INDIRECT, SPECIAL, OR CONSEQUENTIAL DAMAGES ARISING OUT OF THE SALE OR USE OF ITS PRODUCTS, INCLUDING WITHOUT LIMITATION LOST PROFITS OR INTERRUPTION OF BUSINESS. SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS WHICH VARY FROM STATE TO STATE. NOTHING IN THIS WARRANTY LIMITS ANY RIGHT OR REMEDY YOU MAY HAVE UNDER APPLICABLE LAW THAT CANNOT LAWFULLY BE LIMITED OR EXCLUDED.

9. TERRITORY

This warranty applies to products in normal use in the United States, Canada, and Mexico. For warranty shipments to addresses outside the United States, applicable duties, taxes, and customs brokerage charges may apply and will be quoted at the time of the claim. For products purchased in Canada or Mexico, applicable national, provincial, or state consumer protection laws may provide additional rights.